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Waste Watcher Permanent Observatory on Household Food Waste in Italy 2013 Report

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 **SWG**
Survey partner

Waste Watcher (WW)

- The observatory is under the scientific supervision of the Department of Statistics and the Department of Agro Food Sciences of the University of Bologna
- WW is a system **to improve the knowledge** and to investigate **social and behavioural reasons** and citizens lifestyles behind household food waste, in order to allow a better **implementation of public and private policies** for waste prevention and reduction, and to increase efficiency in the management of food resources
- WW allows a better understanding of household food waste through an ad hoc **survey** which collects data on attitudes, behaviours, ideas and opinions related to the food waste phenomenon, carried out by 

Waste Watcher: the survey

- The sample is made up of a panel of **2000 Italian families**, stratified by official socio-demographic information (Eurostat-Istat variables)
(The questionnaire consists of about 100 questions and it takes about 25 min)
- SWG support WW also with a more general survey on italian **values orientation** that collects moods, attitudes, behaviours and social and political orientations
- WW consists of a scientific socio-economic research based on **OPINIONS, SELF PERCEPTIONS** and **DECLARATIONS**. No objective measurement on food waste and other quantities

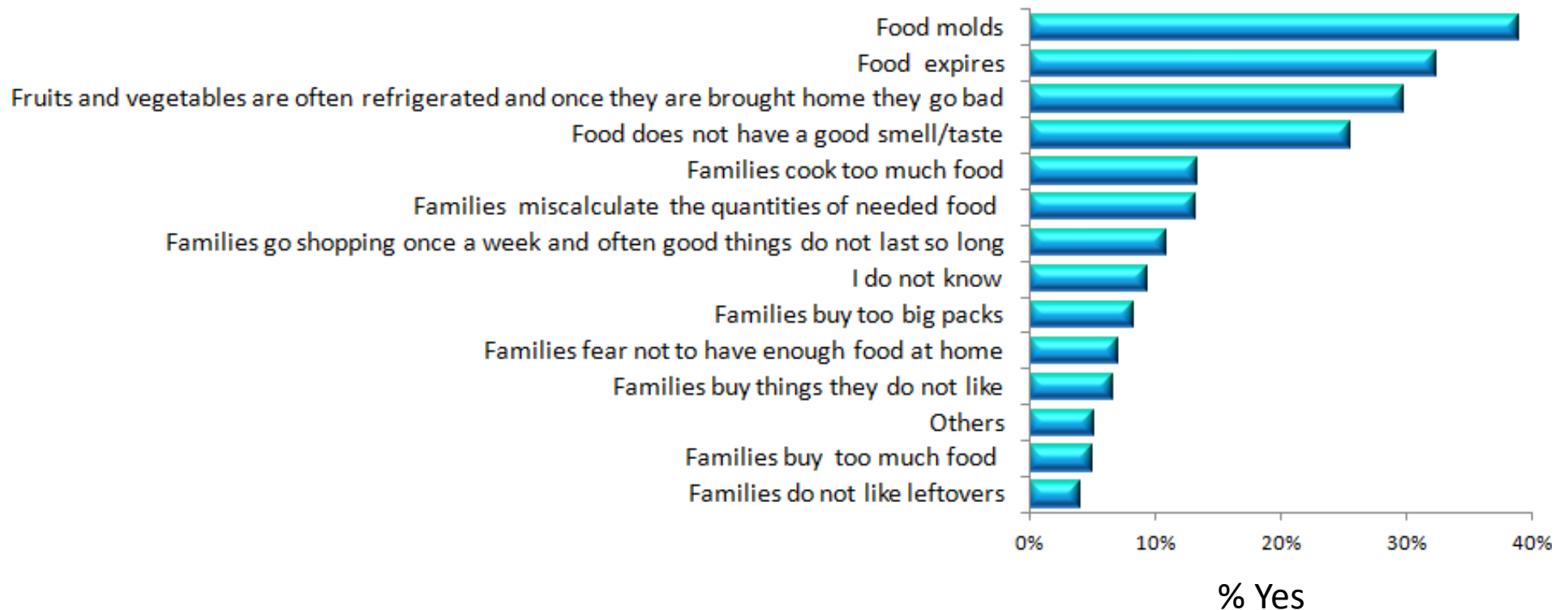
The Waste Watcher approach

- WW uses methodologies of identification of CAUSE and EFFECT relationship and opinion segmentations/clustering
- The main goal is **Policy Segmentation** (public and private), starting from opinions, needs and ideas of citizens
- Citizens and consumers are different: efficiency of policies and actions is maximized only if they are well targeted
- An example: household food waste reasons in Italy



Household food waste reasons

What are the reasons for household food waste?....*



*The survey suggests 14 different reasons and each respondent could indicate more than one

Food waste reasons: some regional peculiarities

Abruzzo	Families miscalculate the quantities of needed food Families cook too much food
Puglia	Families cook too much food Families miscalculate the quantities of needed food
Calabria	Families do not like leftovers Families buy things they do not like Families cook too much food
Campania	Families cook too much food Families buy too much food Food does not have a good smell/taste
Friuli Venezia Giulia	Fruits and vegetables are often refrigerated and once they are brought home they go bad
Piemonte	Fruits and vegetables are often refrigerated and once they are brought home they go bad Families go shopping once a week and often good things do not last so long
Veneto	Families buy too big packs Food does not have a good smell/taste Food molds
Umbria	Families buy too big packs



Toscana	Food molds
Lombardia	Food molds
EmiliaRomagna	Families buy things they do not like
Sardegna	Families buy things they do not like Families fear not to have enough food at home
Sicilia	Food does not have a good smell/taste Families do not like leftovers
Basilicata	Food does not have a good smell/taste I do not know
Liguria	Families fear not to have enough food at home
Lazio	Families go shopping once a week and often good things do not last so long Families buy too much food
Marche	I do not know Others
Molise TrentinoAltoAdige ValleAosta	in line with national data

The economic value estimate of the waste: an opinion

- *In your opinion, what is the weekly food waste amount in your family? (interval scale)*
- WW does not do an “objective” measurement on food waste, but it leaves to respondents its perception
- The declared weekly mean for each family: **7.06 euro**
- Mean has its own variability: it implies the construction of a confidence interval for a total yearly amount of about **8.4-9.0 billion euro** (0.55% of 2012 Italian GDP)
- The definition of food waste does not yet exist. It is a contended subject, often defined on a situational basis (apple peel, chicken skin...). A lot of organizations are working on it:



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A segmentation on food waste reasons: “The Waste-Styles”

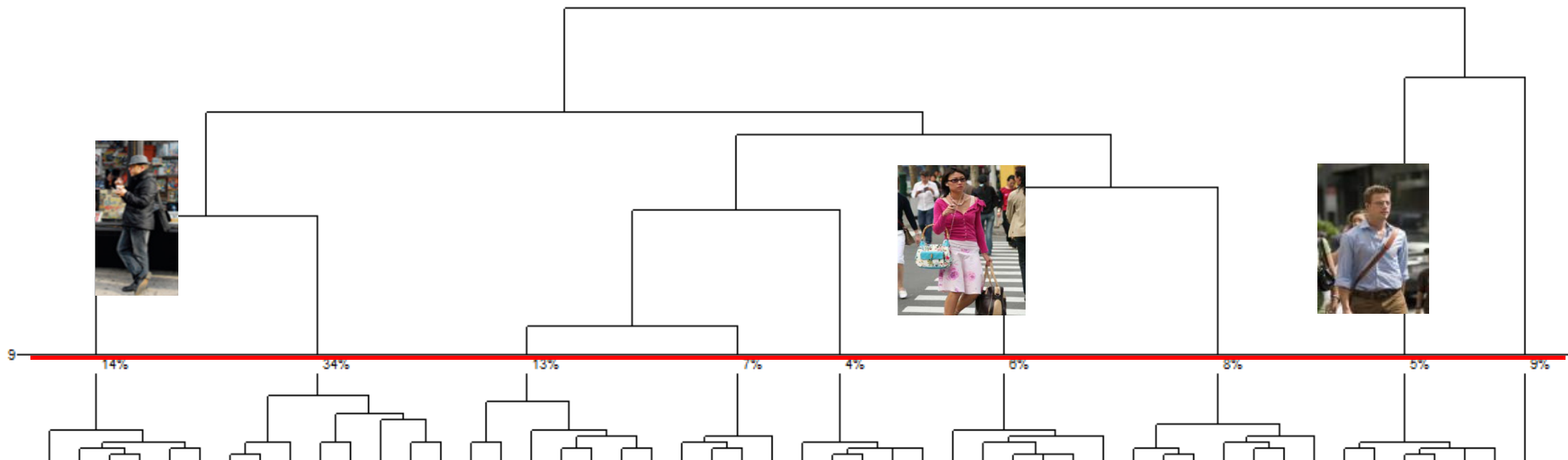
WW has realized a segmentation of Italian citizens based on food waste reasons they self-declared to be determinant in their experience of food throwing away

FOOD WASTE REASONS	% YES
Food molds	38.9%
Food expires	32.3%
Fruits and vegetables are often refrigerated and once they are brought home they go bad	29.7%
Food does not have a good smell/taste	25.6%
Families cook too much food	13.3%
Families miscalculate the quantities of needed food	13.2%
Families go shopping once a week and often good things do not last so long	10.9%
I do not know	9.3%
Families buy too big packs	8.3%
Families fear not to have enough food at home	7.0%
Families buy things they do not like	6.6%
Others	5.2%
Families buy too much food	5.0%
Families do not like leftovers	4.0%

Only at the 5th position an answer where citizens feel guilty on their food waste, saying “I cook too much”. Instead, reasons are much more related to food preservation, which do not reflect a wrong behaviour of the consumers.

A segmentation on food waste reasons: “The Waste-Styles”

- Starting from the combination of all possible waste reasons, such as they are naturally generated from the set of respondents, it was possible to identify 9 “natural” group of respondents (“the Waste Styles”)
- The segmentation has been realized applying a cluster algorithm: in this sense, respondents in each group suggest the same combination of food reasons



A segmentation on food waste reasons: “The Waste-Styles”

The table shows the 9 Waste-Styles, with a correspondent evocative name that describes each of them
Groups have been ordered on the basis of economic value of household waste

	WEEKLY DATA IN EUROS		
	%weight	household waste	pro-capita waste
the sensory person, who waste only when forced	34.4	4.81	1.75
the unaware person, belonging to the fringe of the society	8.6	4.84	1.89
the isolated and nostalgic person, without precise reasons	5.2	5.06	2.19
the "big" shopping costumer, fan of fresh food	14.2	6.97	2.96
the fanatic for "cooked and eaten"	3.7	7.98	3.16
the excessive cook	12.7	8.16	2.94
the disillusioned from packaging	6.6	9.66	3.74
the disappointed experimenter	6.2	10.52	4.39
the obsessed accumulator	8.4	12.16	4.29
GENERAL MEAN		7.06	2.71

It follows a description of each group with the *clouding* technique: each waste-style is described by a cloud of the characterizing waste reasons where the bigger the word the highest is the statistical significance. Words in reverse side represent reasons that characterized the group in a negative way

“The Waste-Styles”

with waste OVER the mean (40%)

the fanatic for "cooked and eaten"

dislike of leftovers

miscalculation of needed food

the excessive cook

cooking too much food

the disillusioned from packaging

too big packs

buying things you do not like

the disappointed experimenter

the obsessed accumulator

buying too much food

fear of not having enough food

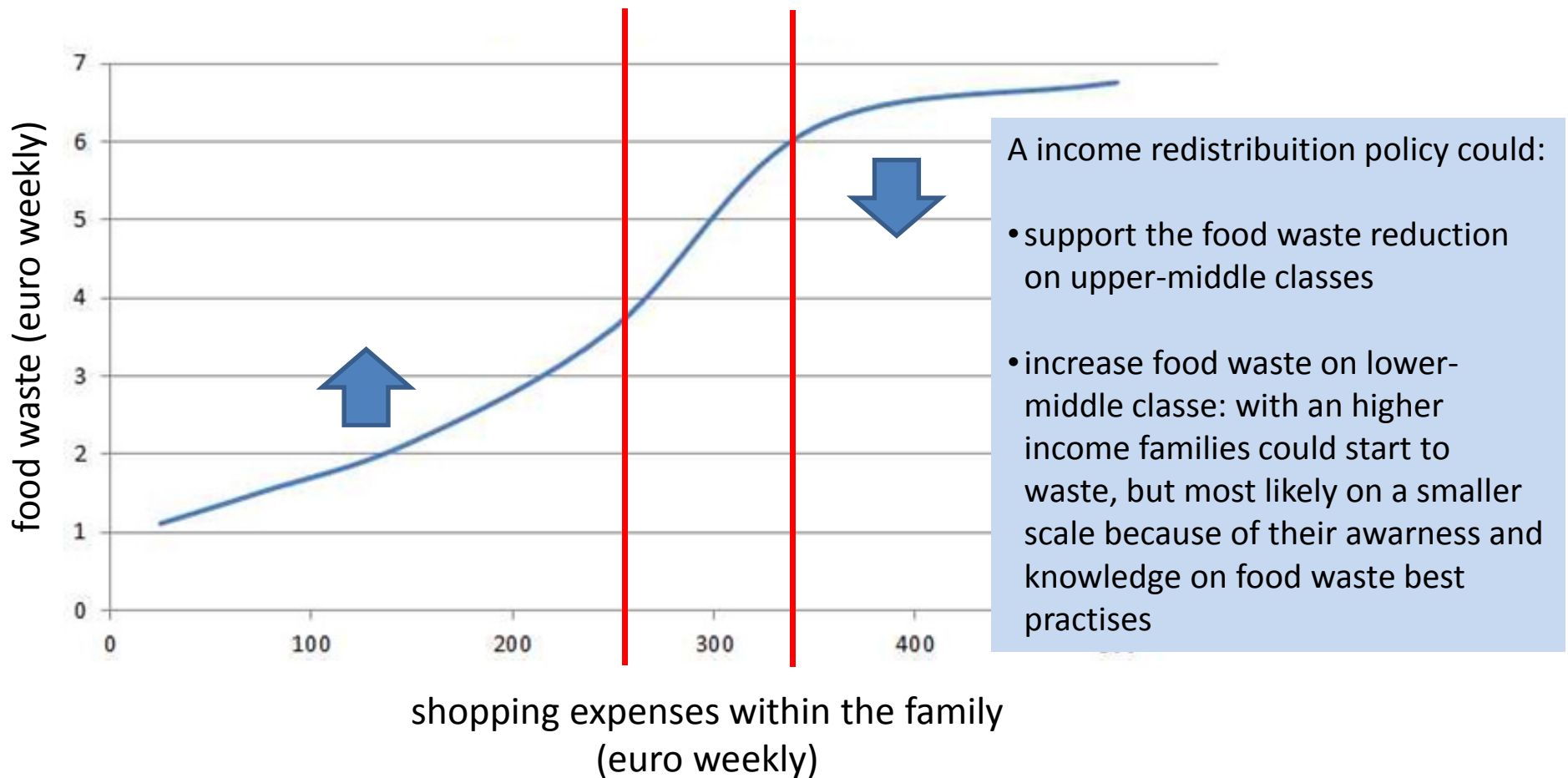
A segmentation on food waste reasons: “The *Waste-Styles*”

- The “virtuous” group consists of “ordinary” Italians (perhaps a little mediocre), with very a simple and sober lifestyle (even too much simple), not rich at all, sometimes pessimistic, but somehow happy, with no stress. They follow the common anti-waste best practises.
- The no-waste behaviour is also linked to marginal and self-isolated conditions: they do not waste because they have low awareness about consumption and their overall condition
- In line with the general mean, the group of who blames waste on “modern marketing”, poor products quality and poor food preservation. They have a medium-high standard of living, but stressed from the ménage
- The non-virtuous 5 groups have an intrinsic well-being: waste is due to their lifestyle, their relation with food, and an high elasticity to market demands

Elasticity of food waste on shopping expenses

Food waste pre-capita and shopping expenses net of household size effect

question: How much does your family pay for the shopping every week?



THANK YOU!

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